
Rewarded Wardrobe

Rewarded Wardrobe — Partner Agreement

(Last updated: 29 April 2026)

1. Purpose of the Partnership

Rewarded Wardrobe ("the Company") and the Partner ("the Partner" — whether an individual stylist, wardrobe consultant, or a business) agree to collaborate on the procurement of pre-loved clothing, handbags, belts, and scarves.

The Partner facilitates the collection of items from their clients ("the Client"). The Company purchases these items outright under the terms below.

2. Role and Responsibilities of the Partner

Client Registration: the Partner registers Clients through the Company's online registration system (or provides the Client with a direct registration link). The Partner confirms they have the Client's consent before doing so.

Facilitation: the Partner helps Clients start their clearout by introducing them to the service and assisting with initial collection of items. The Company handles all sorting, valuation, and quality assessment after receipt.

Client Consent: the Partner must ensure the Client has given explicit permission for items to be sold and understands that all sales are final once received by the Company.

Logistics: the Partner is responsible for securely bagging items and using the Company's returns portal to arrange shipping or drop-off to the Company's facility.

Disclosure: the Partner is responsible for informing the Client that a professional service fee is deducted from the Client's payout. The specific rate applicable to the Partner is recorded in the Partner's account with the Company.

3. Role and Responsibilities of the Company

Valuation: the Company will sort, value, and list items within approximately **2 weeks** of receipt.

Payment Processing: the Company will pay the Client their net payout (total valuation minus the service fee) via bank transfer within **5 working days** of completion of valuation.

Partner Payments: the Company tracks all service fees earned by the Partner and pays them by bank transfer **each calendar month**, covering fees earned in the previous month. A statement is provided with each payment.

Statement Review: the Partner has **24 hours** from receipt of their monthly statement to raise discrepancies before payment is released. Disputes raised after payment may still be investigated and resolved by goodwill adjustment where possible.

4. Financial Terms

Deduction Model: the Partner's fee is calculated as a percentage of the Client's total payout, at the rate agreed between the Partner and the Company. The applicable rate is recorded in the Partner's account and can be amended only by written agreement between both parties.

Monthly Partner Payment: all accumulated fees earned by the Partner are paid in a single bank transfer each calendar month.

Condition-based valuation: the Partner acknowledges, and is responsible for informing the Client, that final tiering and payout for each item is determined by the Company based on the condition of items as received. Items with marks, stains, pilling or bobbling, fading, alterations, missing components, odours, or other wear that materially affects resale value may be moved to a lower payout tier, or to the Recirculated, Donated, or Disposed categories, regardless of brand or original retail price. The Company is not obliged to itemise per-piece condition decisions in the Client's statement.

Finality: all valuations and purchase prices determined by the Company are final and non-negotiable.

Tax: the Partner is responsible for declaring and paying any tax, National Insurance, or VAT due on commission received. Nothing in this agreement creates an employment relationship between the Partner and the Company.

5. Ownership and Risk

- **Transfer of Title:** legal ownership of all items transfers to the Company immediately upon receipt.
 - **No Returns:** once items are processed and the purchase is complete, items cannot be returned to the Partner or the Client except in exceptional circumstances agreed in writing.
 - **Transit Liability:** the Company is not responsible for items lost or damaged during transit to the Company's facility.
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6. Professional Conduct and Termination

Brand Alignment: the Partner represents the Rewarded Wardrobe service accurately to Clients.

Termination: - Either party may terminate this agreement with **30 days' written notice**. - The Company may terminate immediately for breach of this agreement, including fraudulent activity, reputational harm, or breach of Client data confidentiality. - Upon termination: (a) the Partner's registration URLs are deactivated; (b) in-flight Client clearouts continue to completion; (c) final commission is paid in the following month's standard run; (d) the Partner returns any unused bag stock if requested by the Company.

Use of Company Branding: the Partner may refer to themselves as a Rewarded Wardrobe Partner to their Clients. The Partner may not use Rewarded Wardrobe trademarks, logos, or branding for any other purpose without written consent.

Data Protection: the Partner acknowledges they act as an independent data controller in respect of their own Client records. The Partner will not retain or store sensitive Client information collected through the Rewarded Wardrobe system (bank details, etc. — these are handled by the Company directly and are not shared with Partners).

7. Bag Stock

The Company provides the Partner with physical bags at no cost to be used for facilitating Client clearouts. Bags remain the property of the Company until used by a Client for their clearout.

On termination of this agreement, the Partner will return any significant unused bag stock on the Company's request and at the Company's cost.

8. Changes to Agreement

This agreement may be updated from time to time. The current version will always be available in the Partner's account area or on request.

Material changes (affecting commission, termination rights, or data handling) require the Partner to re-accept the updated agreement before continuing.

Minor clarifying changes take effect on publication; continued participation in the programme constitutes acceptance.

9. Governing Law

This agreement is governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

10. Contact

 hello@rewardedwardrobe.co.uk  13 Ridgemount, Weybridge, Surrey, KT13 9JD
